

Service Advisory information BULLETIN

Technician

Circulate to: Sales Manager

ger Accounting

Service Manager

Parts Manager

No. 2000-04

Shift Link – 75/90 (4-Stroke)

Models Affected

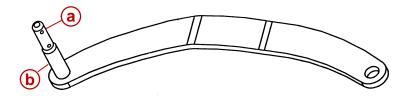
2000 Model Year

75/90 (4-Stroke)

S/N 0G960500 thru 0T154712

Mercury Marine has approved the immediate replacement of the shift link on the models listed in this Service Information Bulletin. The new shift link is more durable and will prevent possible attaching pin breakage and potential customer dissatisfaction. The replacement will be provided at no cost to the customer.

The new shift link kit part number 859177A2 is made with a thicker material and the remote control cable attaching pin has a larger diameter base. The shift link connects the remote control cable end to the upper shift shaft. The new shift link is available as a kit and super-sedes the previous shift link kit.



- a Remote Control Cable Attaching Pin
- **b** Larger Diameter Base

The shift link replacement should be completed along with the possible installation of the shift interrupt switch on serial numbers 0G960500 thru 0T145221. Refer to Service Information Advisory 2000-03 for more information.

Owner Notification

A letter will be sent to every registered owner of an affected outboard. The letter will advise the owner to return their outboard to their selling dealer or any Mercury/Mariner authorized dealer for the replacement of the shift link. A copy of the letter and warranty claim is included with this Service Information Bulletin.

Parts Interchangeability

The new shift link kit 859177A2 replaces the previous 859177A1 kit.

Previous supersedes to

es to New

Shift Link Kit 859177A1 Shift Link Kit

New

859177A2

859177A2 Shift Link Kit contains:

Part Number	Description	Qty.
8591772	Shift Link	1
8240121	Shift Slide Roller	1
23-880039	Nyliner - Bushing	1

The new Shift Slide Roller may only be assembled on the new Shift Link.

Shift Slide Roller
824012

Previous

Shift Slide Roller 824012--1

Service Parts Stock

USA customers: Return any 859177A1 shift link kits in your inventory using the Mercury Precision Parts UNDER 30 DAYS RETURNS PROGRAM. You may use the form on the back of any parts and accessories packing list. Please note on the form that the return is part of Service Information Advisory 2000-04. All returns must be sent freight prepaid to:

Mercury Marine Attn: Return Goods – Service Information Advisory 2000-04 W6250-22A Pioneer Road Fond du Lac, WI 54935

Non-USA customers: Return any 859177A1 shift link kit to the appropriate distribution center for credit. Follow the normal return parts procedure. Please make reference to Service Information Advisory 2000-04.

Correction

Replace the previous shift link, shift slide roller, and nyliner bushing on models listed in this Service Information Advisory. All items necessary for the replacement are contained in the 859177A2 kit.

It will be necessary to remove the port lower cowl, the remote control shift cable and the shift slide bracket to replace the shift link and roller.

Parts Required

Qty. 1 859177A2 Shift Link Kit.

Repair Identification

Outboards after serial number 0T154712 have the new improved shift link installed at the factory. The new shift link remote control cable attaching pin has a larger diameter base. The previous shift link has a straight attaching pin.

Shift Link Thickness

Previous	New
0.125 inch (3.18 mm)	0.157 inch (3.97 mm)

Remote Control Cable Attaching Pin Base Diameter

Previous	New
0.250 inch (6.35 mm)	0.313 inch (7.93 mm)

Warranty

The two year limited warranty applies to the replacement of this shift link. However, it is important to replace the shift link as soon as possible to provide your customer with a more durable product. Replace the previous shift link when servicing any 75/90 (4-Stroke) product within serial numbers 0G960500 thru 0T1547121.

Complete warranty claim listing:

Outboard serial number

Qty. 1 p/n 859177A2 Shift Link Kit

One half (0.5) hour labor

Labor Flat Rate Code - NJC

Part Code - 223

Failure Code - 00

US & Canada - return part with claim

International – Hold parts for inspection/disposal by a Marine Power International technical representative.



Mercury Marine Marine Products and Services

W6250 Pioneer Road P.O. Box 1939 Fond du Lac, WI 54936-1939 USA Phone: 920-929-5000 www.mercurymarine.com

Dear Mercury Marine Customer:

Our records indicate that you are the owner of a Mercury Marine outboard included in a recall. Mercury Marine has approved the immediate replacement of the shift link. The new shift link is more durable and will prevent possible attaching pin breakage.

WHAT YOU SHOULD DO

Contact your authorized dealer, preferably the one who sold you the engine, and make arrangements to determine if your engine needs to be repaired. The dealer will refer to Mercury Marine Service Information Bulletin 2000-04 for instructions. You must deliver your engine to the dealer and present this letter, the reverse side of which is a claim-form your dealer needs to send to us for reimbursement.

NOTE: If your boat is in storage, you may want to wait until you remove it from storage to have this service performed.

WHAT WE WILL DO

We will reimburse the authorized dealer for the replacement of the shift link in line with the service bulletin.

We apologize for any inconvenience this recall may have caused you. However, we have taken this action to assure your boating enjoyment and continued satisfaction with our product.

Sincerely,

Mercury Marine

WARRANTY CLAIM

MEDCIIDV

PENCONI	DATE R	ECEIVED DATE PROMISED		ENGINE SERIAL NUMBER	R
CUSTOMER NAME	DEALER CODE	an en la presidente de la contra	31411	PRODUCT (CHECK ONE ONLY)	DATE FAILED
				OUTBOARD	DATE REPORTED
ADDRESS	DEALER NAME				DATE REPAIRED
CITY, STATE, ZIP	DEALER ADDRESS			INBOARD	
				INFLATABLES	HOURS USED
MODEL / SERIAL NUMBER	CITY, STATE, ZIP			JET	
DATE OF SALE	ORDER NUMBER	ORDER NUMBER LABOR RATE		QUICKSILVER P&A (ATTACH RECEIPT)	
				OTHER - SPECIFY	
DESCRIPTION OF FAILURE Shift Link Replacemen	t - Service Bulletin	n 2000-04	80	AT TYPE	
FAILURE CODE FAILURE CODE DESCRIPTION NOTE: W 824-40 Steering Link Rod-Fix Pro Date to Date to	ARRANTY CLAIM MUST BE RE- PRE-A WITHIN 30 DAYS OF REPAIR DE CONSIDERED FOR ADROVAL	NUTHORIZATION NUMBER ENTER DATE			

REPAIR PARTS IDENTIFICATION			LA	BOR PERFORMED PER	FLAT RATE MANUAL	
QTY	PART NUMBER	PART DESCRIPTION	LIST PRICE	CODE	DESCRIPTION	HOURS DOLLARS
1	859177A2	Shift Link Kit		NJC		0.5
					TO)AL PAR) DR
					TOTAL PAR	IS
					US.	BIOTAL
						TAX
					SUBLET (RECEIPT A	ITACHED)
					FREIC (ATTACH IF OVER	HT RECEIPT \$10.00)
						<u>) n (e př. 16.</u>
					ATTEN	TION
		-				
	AUTHORIZE THE ABOVE REPAIR]		
	OU AND/OR YOUR EMPLOYEES I AS NECESSARY FOR TEST		USTOMER AUTHORIZATION	l		