

# Service Bulletin

Bulletin No. 2016-10R1 OEM No. 2016-09R1

Circulate to:

Sales Manager

Accounting

Service Manager

Technician

Parts Manager

# 2.5/3.5 FourStroke Fuel Pump Replacement

NOTICE

Revised August 2016. This bulletin supersedes the previous bulletin number 2016-10 August 2016.

#### Models Affected

Models Covered	Serial Number Range
2.5/3.5 FourStroke	0R713808–0R739302

#### Scope

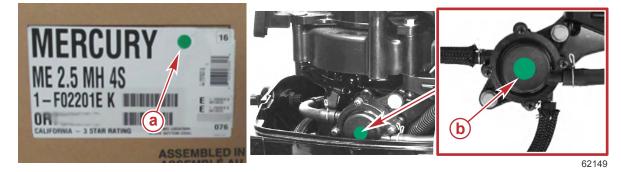
EPA calibrated engines.

#### Situation

Mercury Marine has identified a potential fuel leak involving the fuel pump on outboards within the previously listed serial number range.

# Factory Rework Identification

Fuel pumps that have been reworked at the factory are identified with a green dot on the shipping carton and a green paint dot located on the fuel pump body.



**a** - Green dot on shipping carton

**b** - Green paint dot on fuel pump body

# **Dealer Inventory**

Dealer inventory that is within the affected range should be reworked prior to delivery to the customer.

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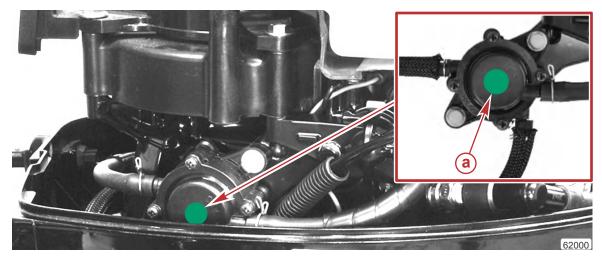
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#### Correction

If the fuel pump body does have a green paint dot, no further action is required. If the fuel pump body does not have a green paint dot, follow the applicable service manual procedures to replace the fuel pump assembly.

# **Repair Identification**

Mark the new installed fuel pump body with a green paint dot.



a - Green paint dot on fuel pump body

## **Owner Notification**

A letter will be sent to every registered owner of a potentially affected outboard. The letter will advise the owner to take their outboard to any Mercury Marine authorized dealer for inspection or repair. Visit MercNET, contact Mercury Marine customer service, or your regional service center to determine whether repairs on a specific outboard within the affected serial number range has been completed. As a Mercury Marine dealer, you should contact known affected customers to advise them of this recall and schedule an appointment for the repair. A copy of the customer letter is attached.

### Parts Required

Qty.	Description	Part Number
1	Fuel pump	8M0072277

#### Warranty

**United States and Canada:** Mercury Marine will credit the dealer for the cost of labor and parts. Submit a warranty claim through your normal warranty-processing channel, listing:

- Engine serial number
- Labor: 0.5 hour
- Fuel pump part number
- Warranty flat rate code: SB05
- Part code: 754
- Failure code: 00

Outside the United States and Canada: Follow the instruction issued by your local office or by your distributor.

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Dear Mercury Outboard Owner:

Thank you for your purchase of a Mercury FourStroke 2.5/3.5 HP Outboard engine. Mercury Marine is dedicated to providing superior product reliability and customer satisfaction. As part of our commitment to superior customer satisfaction, we have determined that your outboard must be recalled so that we can perform a replacement of the fuel pump.

#### What is the condition?

Mercury Marine has identified that the fuel pump of your outboard may not have been properly assembled. The outboard may develop a fuel leak under the engine cowl.

#### What will Mercury Marine do?

Mercury Marine will have our servicing dealers perform a fuel pump replacement on your outboard. We have provided instructions to our dealers on the proper method to replace the fuel pump on your outboard. This fuel pump replacement will be performed free of charge.

#### What should you do?

Please contact your Mercury Outboard servicing dealer and mention Outboard Service Bulletin 2016-10R1 to schedule an appointment to have the fuel pump replaced on your outboard. Your servicing dealer will be able to determine how long this replacement will take.

# Please present this notice to your servicing dealer when you bring your engine in for your service appointment.

#### What if you have other questions or if you no longer own this engine?

Please contact your Mercury Outboard dealer or call Mercury Outboard Customer Service at 1-920-929-5040 between 7:30 AM and 5:30 PM CST.

We have sent this notice in the interest of your continued satisfaction with our product, and we sincerely regret any inconvenience this may cause you.

Thank you for boating with Mercury Marine

Mercury Marine Service