

# Service Bulletin

Bulletin No. 2014-08 OEM No. 2014-03

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Accounting

Service Manager

Technician

Parts Manager

# L6 Verado Powerhead Base Gasket Replacement

## **Models Affected**

Models Covered	Serial Number
225/250/300/350 SCi Verado L6	2B133395–2B136418

# Scope

Worldwide

### Situation

Mercury Marine has identified a potential issue with the engine's powerhead base gasket. The powerhead base gasket may have been manufactured incorrectly which could lead to water leaks under the cowl or into the oil sump.

## Correction

The engines listed under models affected will need to have the powerhead base gasket replaced. Refer to the appropriate service manual for detailed instructions for replacing the powerhead base gasket. After the repair has been completed, the engine must be run to verify there are no running issues prior to customer delivery.

# **OEM Outboard Inventory**

Rework of affected units should be completed at the selling dealer. Questions regarding the affected units should be directed to your inside sales account representative.

# Dealer Outboard Inventory

Dealer inventory of affected outboards should be reworked prior to delivery to the customer.

# **Factory Rework Identification**

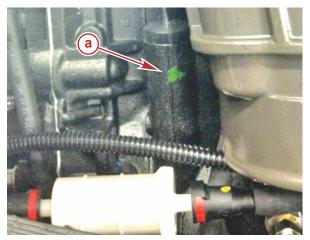
All outboards that have been reworked with a new powerhead base gasket will be identified in the following two ways:

• A black dot sticker is applied to the serial number mat on the engine shipping carton.

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A green paint mark is applied to the cast boss that retains the dipstick which is located on the port side of the engine.



a - Green paint mark

57319

## **Dealer Rework Identification**

Outboards that have been reworked with a new powerhead base gasket should be identified by:

• A green paint mark applied to the cast boss that retains the dipstick which is located on the port side of the engine.

# Parts Required

Qty.	Description	Part Number
1	Base gasket	880624003
1	Clamp (36.1 mm)	888988001

Tu	ube Ref No.	Description	Where Used	Part No.
	<b>□ 130</b> (7)	Mercury 25W-40 Synthetic Blend 4-Stroke Engine Oil	7 US qt	92-8M0078629

# Warranty

Mercury Marine will credit the dealer for the cost of parts and labor. Complete a warranty claim listing:

- · Outboard serial number
- Quantity and part number

Flat rate code: SB40

Part code: 449Failure code: 00

### **Owner Notification**

A letter will be sent to every registered owner of an affected outboard. The letter will advise the owner to return the outboard to their selling dealer or a Mercury Outboard authorized dealer for repair. As a selling or servicing dealer, you should also contact your customers to make them aware of this recall and to schedule an appointment for this repair. A copy of the customer letter is included with this service bulletin for your reference.

United States and Canada: Complete and process the claim via MercNET or return a warranty claim form.

International: Follow instructions issued by the Marine Power International office or by an authorized Marine Power Distributor.

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## Dear Mercury Outboard Owner:

Thank you for your purchase of a Mercury Verado outboard engine. Mercury Marine is dedicated to providing superior product reliability and customer satisfaction. As part of our commitment to superior customer satisfaction, we have determined that your outboard must be recalled so that we can perform a powerhead base gasket replacement.

## What is the condition?

Mercury Marine has identified a potential issue with the engine's powerhead base gasket. The powerhead base gasket may have been manufactured incorrectly which could lead to water leaks under the cowl or into the oil sump.

## What will Mercury Marine do?

Mercury will replace the powerhead base gasket on your engine. We have also provided instructions to our dealers on the proper method to repair these outboards.

#### What should you do?

Please contact your Mercury Outboard dealer and mention Outboard Service Bulletin 2014-08 to schedule an appointment to have this repair performed. Your dealer will be able to determine how long this repair will take.

Please present this notice to your dealer when you bring your engine in for your service appointment.

#### What if you have other questions or if you no longer own this engine?

Please contact your Mercury Outboard dealer or call Mercury Outboard Customer Service at 1-920-929-5040 between 7:30 AM and 5:30 PM CST.

We have sent this notice in the interest of your continued satisfaction with our product, and we sincerely regret any inconvenience this may cause you.

Thank you for boating with Mercury Marine.

Mercury Marine Service