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This bulletin replaces MerCruiser Service Bulletin 2001-07.

## Velvet Drive™ Marine Gear Distributors (USA and International)

Velvet Drive™ has a distribution program to provide service for its marine customers. Velvet Drive's distributor and dealership organizations also provide normal rebuilding, repair service, and parts. Contact the Velvet Drive distributor in your area for details on obtaining parts and service or on becoming a Velvet Drive dealer for transmission sales, service, and processing of warranty issues.

If the product requires repair under warranty, consult Mercury MerCruiser Technical Service before removing the transmission. They will give directions to either replace the transmission or proceed with sending the transmission to a Velvet Drive distributor or dealer.

After receiving pre-authorization, deliver the transmission or ship it, freight prepaid, for repair to the Velvet Drive distributor or dealer. These guidelines also apply to units that are covered under the Mercury Product Protection plan. Submit pre-authorized warranty claims through the normal warranty processing channels for reimbursement.

## Current Velvet Drive Marine Gear Distributors

Country	Dealer or Distributor	Providing service to:
United States	Atlantis Marine Gear Supply 418 Boston Road Topsfield, MA 01983 978-887-0001 Fax 978-887-5599	Maine, New Hampshire, Vermont, and Massachusetts
	Boatswains Locker 931 W. 18th Street Costa Mesa, CA 92627 949-642-6800 Fax 949-642-1463	California, Arizona, Utah, Nevada, Colorado, and Hawaii
	Hale Marine Highway 3 East Warsaw, VA 22572 804-333-3677 or 800-544-3677 Fax 804-333-0239	Delaware, North Carolina, Maryland, Virginia, West Virginia, and the District of Columbia

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<b>Country</b>	<b>Dealer or Distributor</b>	<b>Providing service to:</b>
<b>United States (cont.)</b>	Harbor Marine 1402 W. Marine View Drive Everett, WA 98201 800-392-5774 Fax 425-339-2403	Washington, Oregon, Idaho, Montana, Wyoming, and Alaska
	M&L Engine 1212 St. Charles Street Houma, LA 70360 504-457-8000 Fax 504-851-0006	Arkansas, Louisiana, Mississippi, and Alabama
	Mack Boring and Parts Co. 2365 Rt. 22 Union, NJ 07083 908-964-0700 Fax 908-964-8475	New Jersey, New York, Connecticut, Rhode Island, and Pennsylvania
	Marysville Marine Distributors 1551 Michigan Ave. Marysville, MI 48040 810-364-7653 Fax 810-364-4112	Wisconsin, Illinois, Michigan, Ohio, Minnesota, North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Indiana, Kentucky, and Tennessee
	Marysville Marine South 127 Industrial Drive White House, TN 37188 615-672-1142 Fax 615-672-8084	Missouri, Kentucky, and Tennessee
	Marysville Marine West 405 South Thompson Rd. Sun Prairie, WI 53590 608-825-3878 Fax 608-825-2790	Wisconsin, Minnesota, North Dakota, South Dakota, Nebraska, Kansas, and Iowa
	Palmer Power Corp. 6451 Rupley Circle Houston, TX 77087 713-644-6410 or 800-364-3677 Fax 713-644-2873	Texas, Oklahoma, and New Mexico
	Sea-Power Marine 333 Kennedy Street Oakland, CA 94606 510-533-9290 Fax 510-534-0908	California, Arizona, Utah, Nevada, Colorado, and Hawaii
	Transmission Marine 223 SW 33Rd Court Ft. Lauderdale, FL 33315 954-467-1540 Fax 954-467-1525	Florida, Georgia, South Carolina, and Caribbean
	<b>Argentina</b>	Barrera's Nautic Shop Navarro 1140. Tigre (1648) Buenos Aires, Argentina (5411) 4749-1916 Fax 64-9-298-9986

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Country	Dealer or Distributor	Providing service to:
<b>Australia</b>	Alltrac Pty. Ltd. Factory 1, 11-17 Cyber Loop Dandenong South Victoria, Australia 3175 604-525-8529 Fax 604-525-0974	Australia
<b>Caribbean Islands</b>	Transmission Marine 223 SW 33rd Court Ft. Lauderdale, FL 33315 954-467-1540 Fax 954-467-1525	Florida, Georgia, South Carolina, and the Caribbean Islands
<b>Canada</b>	Anthony Keats Marine Ltd. 78 Talbot Street Wheatley, Ontario, Canada NOP 2PO 519-825-7752 Fax 519-825-7752	Ontario and Quebec
	Industrial Engines 1020 Clivedon Ave Amaric Island Delta, British Columbia, Canada V3M 5R5 61-3-8787-5177 Fax 61-3-8787-5099	British Columbia, Alberta, Saskatchewan, Manitoba, Yukon and the NW Territory
	Mermaid Marine 26 Fourth Street Charlottetown, P.E.I., Canada C1E 2B3 902-566-1220 or 800-565-0231 Fax 902-368-3660	New Brunswick, Nova Scotia, Newfoundland, and Prince Edward Island
<b>Mexico</b>	Boatswains Locker 931 W. 18th Street Costa Mesa, CA 92627 949-642-6800 Fax 949-642-1463	Western Mexico
	Palmer Power Corp. 6451 Rupley Circle Houston, TX 77087 713-644-6410 or 800-364-3677 Fax 713-644-2873	Eastern Mexico
	Sea Power Marine 333 Kennedy Street Oakland, CA 94606 510-533-9290 Fax 510-534-0908	Western Mexico
<b>Northern Europe</b>	Newage Transmissions Ltd. Barlow Road Coventry, England CV2 2LD 44 24 76 617141 Fax 44 24 76 611845	United Kingdom, Ireland, Netherlands, Belgium, Germany, Denmark, Finland, Norway and Sweden
<b>New Zealand</b>	Lee's Delta Marine Ltd. 345 Great South Road Takannia, Aukland, New Zealand (5411) 4731-1794 64-9-299-6019	New Zealand

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<b>Country</b>	<b>Dealer or Distributor</b>	<b>Providing service to:</b>
<b>Singapore</b>	Multico System Engineers Pte Ltd. 19 Jalan Buroh Jurong, Singapore 619476 65 265-5411 Fax 65 268-7643	Singapore
<b>Southern Europe</b>	Indemar S.p.A. Via Guido Rossa, 42 16012 Bualla (GE), Italy 39 010-9641927 Fax 39 010-9641920	Italy, France, Spain, Greece, Portugal, Cyprus and Austria
<b>Turkey</b>	Denpar Makina Ltd. Nazmi Akbaci Is Merkezi No 212 Maslak 80670, Istanbul, Turkey 90-212-285-0335 Fax 90-212-285-0311	Turkey, North Africa, Middle East, Pakistan, and India

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