

# Service Bulletin

Bulletin No. 2016-04R1

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## Warranty and Preparation of New, Unsold, Noncurrent Product

NOTICE

Revised February 2018. This bulletin supersedes the previous bulletin number 2016-04 April 2016.

#### **Models Affected**

Models Covered	Serial Number
MerCruiser Sterndrive, Inboard, and TowSport engines	All new, unsold, noncurrent product

### Scope

Worldwide

#### Situation

New, unsold product that is not current (more than one year from original Mercury Marine manufacture date) requires proper inspection and preparation to ensure that it is in good operational condition for sale to the consumer. Below is an explanation of the procedures to be followed for the sale of new, unsold, noncurrent products. The time periods listed all start with Mercury Marine's original manufacture date. The original manufacture date can be found in the product history section of MercNET.

#### One to Two Years

- Check the serial number of the product. Verify whether the product was affected by any updates or recalls communicated in service bulletins. Correct as necessary.
- · Complete the normal inspections and preparations according to the Predelivery Checklist packaged with the product.
- Complete and submit the warranty registration according to the current instructions.

#### Two to Six Years

- Check the serial number of the product. Verify whether the product was affected by any updates or recalls communicated in service bulletins. Correct as necessary.
- Inspect the product for damage or corrosion. Correct as necessary.
- · Change the gearcase lubricant as specified in the operations and maintenance manual.
- Replace all fuel filters.
- Inspect air filters, if applicable, and replace them as necessary.
- For Bravo drives, replace the seawater pump impeller.
- · For Alpha drives, remove the gearcase from the shaft housing and replace the impeller.
- After the water pump impeller replacement and before installing the lower unit, lubricate the lower unit driveshaft and prop shaft splines (not applicable for jet drives).
- · Change the engine oil and filter as specified in the operations and maintenance manual.
- For MerCruiser inboard and TowSport engines, change the transmission fluid as specified in the operations and maintenance manual.
- For MerCruiser sterndrives, lubricate the engine coupler and gimbal bearing.
- · Confirm engine alignment.

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- Lubricate all points required per the operations and maintenance manual.
- · Remove and inspect the spark plugs. Spray lubricant into the cylinder bores before installing the spark plugs.
- After changing the engine oil, spin the engine with the spark plugs removed, to distribute the oil throughout the engine.
- Drain the fuel supply module (FSM) and add Quickare to the fuel supply before starting the engine.
- Prime the fuel system and the engine oil system, if applicable, before starting the engine.
- · Complete inspections per the Predelivery Checklist.
- Complete all additional maintenance requirements as noted in the operations and maintenance manual.
- Complete and submit the warranty registration per current instructions.

#### Six Years or More

- · Products manufactured by Mercury Marine six years or more before retail sale are not eligible for the factory warranty.
- Complete all items as described in the Two to Six Years section to ensure customer satisfaction. Mark the bill of sale "Sold
  AS IS without factory warranty." Register the product to receive notifications of future recalls or product updates.

#### Warranty

IMPORTANT: Warranty coverage outside of the U.S. and Canada may vary according to regional regulations. Follow instructions issued by the Marine Power International office or by an authorized Marine Power Distributor.

- Parts and labor that are required for preparation of noncurrent product for sale are not covered by warranty.
- Concealed shipping damage is not covered by warranty.

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Page 2 / 2 © 2018 Mercury Marine FEBRUARY 2018 2016-04R1