

WARRANTY INFORMATION SERVICE INFORMATION
 PARTS INFORMATION

Bulletin No. 2002-13

Circulate to: Sales Manager Accounting Service Manager Technician Parts Manager

Sonar and Board Rework

Models Affected

Sonar Units 7520T & 7520OEM and Circuit Board M86620E1

Situation

MotorGuide technical service has received reports of the above listed sonar units shutting off for no apparent reason after prolonged usage. The root cause has been traced to the circuit board.

Dealer Inventory

USA customers: Return any unused inventory of M7520T & M7520OEM sonar units and M86620E1 circuit boards purchased from MotorGuide between May 1, 2002 and August 9, 2002, along with a completed warranty claim form (use MercNET if available and return a copy of the completed claim with the parts).

Mail to: Mercury Marine
Attn: Warranty Department – MG SB #2002-13
W6250-9A Pioneer Road
Fond du Lac, WI 54935

Non-USA customers: Return any unused inventory of M7520T and M7520OEM sonar units and M86620E1 circuit boards purchased from MotorGuide between May 1, 2002 and August 9, 2002 to the appropriate distribution center for credit. Follow the normal return parts procedure for warranty parts. Please make reference to MG SB #2002-13.

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Warranty

MotorGuide will credit the dealer for the cost of parts and labor through September 30, 2005. If a circuit board fails in a sonar unit, submit a warranty claim through your normal warranty processing channel, listing:

- Sonar unit model number and serial number
- 1.0 hour labor
- Flat Rate Code and Labor: SB10 1.0
- Part Code: 831
- Failure Code: 00

USA and Canada: Tag and hold all old parts until 30 days after credit has been issued or until notified to return them.

International: Follow instructions for old parts disposition issued by the Marine Power International office or by your distributor.

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