

Service Bulletin

Sterndrive No. 2011-01 OEM No. 11-01

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QC-4v 1350 & 1100 Service and Repair

Models Affected

Engine and Drive	Serial Number
QC-4v 1350 with M-8 Drive	All
QC-4v 1100 with M-8 Drive	All
QC-4v 1100 with NXT¹-SSM Drive	All

Situation

Currently there are no guidelines for dealers to follow regarding the service and repair of the QC-4v engine, transmission, transom and drive packages.

Correction

Mercury Racing to provide the dealer with information regarding the service and repair of the QC-4v engine and drive packages.

Service and Repair Information

Dealers are not authorized to do any repair without a preauthorization.

The authorized dealer must contact the Mercury Racing Service staff, who will determine the best action to repair the engine.

A limited selection of service literature is available on MercNet for the 1350 and 1100 power packages. The Owner's, Operation and Warranty manual contains information regarding service intervals, fluid changes, and specifications.

Engine Repair

Currently, dealer repair of the QC-4v engine and transmission is limited to external engine components including the following items:

- · Closed cooling pump
- Raw water pump
- Alternator
- Fuel pump
- · Fuel injectors
- Oil pump
- Spark plugs
- Ignition coils
- · Power steering pump
- Transmission
- · Pulleys and belts

M-8 Drive Repair

The authorized dealer must contact the Mercury Racing Service staff, who will determine the best action to repair the drive.

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NXT¹-SSM Drive Repair

Service the drive as needed according to the normal warranty and service repair for the NXT¹-SSM drive.

M Series Transom

Service the transom as needed according to the normal warranty and service repair for the NXT¹ transom.

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